

March 19, 2020

To: Willow Brook Christian Village Residents and Families

From: Nicole Ketron, Executive Director



I wanted to update everyone on how things are progressing this week at The Village. We have implemented all recommended changes as required by the Ohio Department of Health and other agencies in our preparations for COVID-19.

As of today, there are no reported cases at Willow Brook Christian Village or at our other Willow Brook facilities. The predictions are that it will be impacting Central Ohio on a large scale very soon.

At this time, we continue with the following:

- All dining rooms remain closed. However, delivery services are available.
- All group activities are suspended.
- Visitors are limited to end-of-life situations in the main campus center.
- The fitness center, bank, adult day services and beauty shop are closed.
- All staff entering the building are screened for symptoms.
- Extra focus on environmental sanitizing and good handwashing for residents and staff.

The activity leaders are working hard to keep up residents' spirits. We have been going room to room in the healthcare area doing FaceTime calls with families and dropping off books and activity materials. We even played Bingo with everyone sitting in the doorway of their room!

The independent residents received brain teasers that require them to call a neighbor for help! We are even working to "card our yard" with a fun message for our residents to see out their windows! We will continue to look for ways to engage and entertain during this challenging time.

We have also increased our Wellness Office hours to serve those residing in the independent living homes. Please see this week's flyer for details.

The nurses continue to closely monitor residents and staff for respiratory illnesses. Staff have been discouraged from traveling and to stay at home as much as possible after leaving work. As things develop, I will send you updates. Please don't hesitate to call us and ask questions. Thank you for all your support.