

Village Indoor Visitation Guidelines Effective 3/29/21

The requirements for these visits are clearly defined in the Director's Order issued March 22, 2021 from the Ohio Department of Health. Willow Brook does not have the flexibility to make changes. Please review the requirements outlined below:

- **Visitors must enter at designated entrances and screen for COVID-19 symptoms and exposure prior to visiting.**
 - Visitors for Passages must enter through the gate of memory care courtyard.
 - Visitors for Centrum assisted living must enter at the Centrum entrance door D.
 - Visitors for Village Commons and Cherith Care Center must enter at the main entrance located at the circle drive.

- **Visitation must be scheduled in advance.**
 - Visitors for Passages may call 740-368-4665 to schedule a visit.
 - Visitors for Centrum assisted living may call 740-368-4506 to schedule a visit.
 - Visitors for Cherith Care Center may call 740-369-0048 to schedule a visit.
 - Visitors for Village Commons may call the resident directly to schedule a visit.

- Visitation is limited to **one hour** per each visit.

- **Two visitors only** will be permitted per visit (**including children**).

- **All visitors shall be of an age to facilitate social distancing and be able to wear a face covering.**

- **Surgical masks must be worn throughout the entire visit by both resident and visitor.** Sadly, this means no food or beverages during the visit. We can provide a surgical mask if needed upon your arrival.

- **6 feet social distancing must be maintained.** Visitation is to be contact free unless the resident is fully vaccinated and wearing a well fitted face mask. Fully vaccinated refers to a person who is ≥ 2 weeks following the receipt of the second dose in a 2-dose series, or ≥ 2 weeks following receipt of one dose of a single-dose vaccine.

- **Visits must occur in the resident's suite/apartment. Visitors are not permitted in common areas or to have contact with other residents. Residents residing in semi-private suites should use the designated visitation station, if possible.**
- **Compassionate care visits** are available at all times. Please see the Director of Nursing for more information.

These visits can be suspended for a variety of reasons, including:

- COVID case status in the home or surrounding community.
- Facility access to PPE supplies and facility staffing levels.
- Access to adequate testing for residents and staff.
- Local hospital capacity.