

Updated March 13, 2020

As the spread of the coronavirus (COVID-19) continues and concerns increase, we want to inform you how we are preparing for any potential impact at Willow Brook.



Visitation policy:

Resident visitation is limited to end-of-life situations and visits essential for the residents' emotional well-being. If a visit is absolutely necessary, a resident will be permitted only one visit per day. You must go directly to the resident's room. Do not visit in any common areas. Please maintain a 6 foot distance during visit.

Visitation is restricted daily to 9am-5pm. No visitors permitted after 5:00pm

WB restaurants will remain open for resident dining only. The restaurants are closed to the public including friends and family of residents.

Independent Residents:

There are a few guidelines for our current independent residents.

- Families visiting independent residents must follow our visitation policy above.
- Please do not participate in any activities in the healthcare centers. If you have a spouse in a healthcare center, please follow the visitation policy above.
- You are free to enter and exit our main buildings via your normal entrances. We only ask you head directly to your destination without gathering in common areas.
- For Delaware Run: Please only order carryout, from Café 100, by either phone or in-person. Independent resident are not to eat in Café 100.

Willow Brook's full COVID-19 policy:

Please refer to our most recent memo for the current report.

[March 12: Coronavirus policy](#)

What is coronavirus or COVID-19?

Coronavirus is essentially a respiratory infection. Symptoms include fever, fatigue, shortness of breath, and a dry cough. If you're experiencing these symptoms, notify your doctor and self-isolate.

For more detailed information, please refer to the resources below:

Centers for Disease Control:

<https://www.cdc.gov/coronavirus/2019-nCoV/>

Delaware General Health District:
<https://delawarehealth.org/covid-19/>

We will keep communication as frequent as possible to keep everyone in the loop as things develop. It's our highest priority to defend those most at risk. But let's not let this get us down. With our collective effort, we'll make it through these trying times.