April 3, 2020

To: Willow Brook Christian Village residents From: Nicole Ketron, Executive Director

As the coronavirus outbreak ramps up in the U.S. and especially around Delaware County, we continue to take steps to protect residents and staff. There have been no cases yet identified on our campus.

In light of the current situation, we are gearing up to care for our residents that have confirmed or presumptive COVID-19. We are working closely with the Delaware Health District to make sure we are fully prepared.

We have set up the Willow Brook by Day area as a make-shift isolation center for anyone we would admit with COVID-19. This area is isolated from our residents and will have dedicated staff. It has its own bathrooms, kitchen area, shower room, and laundry room. It will serve as a safe location for any resident that we would need to admit while keeping our other residents and staff as safe as possible.





COVID-19 Quarantine Area

For those residing in IL, you will be receiving face masks. While they are not healthcare grade, they do provide protection. Please be sure to wear a mask if you are outside of your apartment in the main

campus. If you live in a Twin or Garden Homes apartment, you are strongly encouraged to stay home and not to host any guests. If you must run an errand, please wear the mask for your protection.

Thank you for all your support. We are working hard to protect you and our staff.