

March 25, 2020

To: Willow Brook Christian Village Residents and Families  
From: Nicole Ketron, Executive Director

Hello from the offices at Willow Brook! We are working hard to protect our residents and staff. We continue with the required orders from Governor DeWine and from the Ohio Department of Health and other agencies in efforts to ward off COVID-19.

As of today, there are no reported cases at Willow Brook Christian Village or at our other Willow Brook facilities. However, it is more prevalent in our state with 704 confirmed cases in Ohio.

For those residing in independent Living, our Life Enrichment Coordinator, Julie Bardelang-Wolf, is moving to Texas. She had planned to be with us until the end of March. Unfortunately, she had to leave early. You are welcome to drop off a card to her at the front desk, and we'll see that she gets them.

Her replacement, Nathan Bonifiglio, starts work on Monday, March 30. You will love him! Meanwhile, we are sending our brain teasers to IL residents that may require you to call a neighbor for help! Also, our IT department is working on setting up a program for those who have an iPad or computer and would like to participate in activities remotely. Stay tuned for more details.

Landscapers will start back up. They are allowed to work as long as they follow some guidelines per the Governor's order. I have received assurances from Scott Stimpert, our landscaping contractor, that they will heed the rules. So, the spring mulching and cleanup will get done. In keeping with the practice of *social distancing*, I am requesting that you do not interact with the landscapers. If you have items that you would like communicated, please call the office and we will pass the information along.

At this time, we continue with the following:

- All dining rooms remain closed. However, delivery services are available.
- All group activities are suspended.
- Visitors are limited to end-of-life situations in the main campus center.
- The fitness center, bank, adult day services and beauty shop are closed including the Billiards Room.
- All staff entering the building are screened for symptoms.
- All new admits are quarantined.
- Increased Wellness Office hours for Independent residents.
- We are working to designate rooms within our facility for those who may be presumptive or confirmed positive for COVID-19. This is being done to conserve protective equipment and to avoid exposure to other residents and staff, which will ultimately prevent the spread of the virus.
- Extra focus on environmental sanitizing and good handwashing.

The activity leaders are working hard to keep our families up-to-date. If you are not receiving their weekly emails, please reach out to be sure we have your email address. (Connie-Centrum, Adrienne- Cherith, Stacey- Passages)

Please don't hesitate to call us and ask questions. Thank you for all your support.