

To: Delaware Run Family Members and Residents
Fr: John Regalsky, Village Manager, Willow Brook at Delaware Run
Date: April 16, 2020



Greetings to all. I hope you are staying safe and healthy. I wanted to give you an update on the situation at Willow Brook at Delaware Run.

You will be notified within 24 hours if we have a case of coronavirus (COVID-19) on our Delaware Run campus. We will send out a memo via email, and we also will post the memo on our website, in the coronavirus section.

To date, we had one person diagnosed with coronavirus at Delaware Run. This was a resident of a twin-single home. This person was treated in the hospital and is now in the quarantine unit at Willow Brook Christian Village. The area is isolated from our residents and has its own kitchen, shower, bathrooms and laundry room. The resident is doing very well.

We've had no cases of COVID-19 among residents in our apartments, the assisted living wing and memory care. None of our Delaware Run employees has been diagnosed with the coronavirus. We are very thankful for everyone's good health.

Please know that we are taking every precaution possible. All staff and residents are wearing masks. We're washing hands and sanitizing the buildings. We follow all guidance set forth for privacy, patient care, employee safety, and efforts to stop the spread of the virus provided by the Ohio Department of Health, the federal Centers for Medicare & Medicaid Services and our local health department.

As for screening our employees, we take their temperatures when they arrive at work, and they are asked questions to ensure they aren't exhibiting any COVID-19 symptoms. We also take employees' temperatures at the end of a shift. Any employee who develops symptoms during a shift is immediately sent home and is quarantined there. No employee has tested positive at Delaware Run.

We know you miss visiting your loved ones, and we miss seeing all of you. We encourage you to communicate through FaceTime, Skype, phone calls, and emails. Feel free to drop off packages or special treats at the front desk.

If you have a family member who would like to be added to our email list, just email me at jregalsky@willow-brook.org. And if you have questions, feel free to email me or call 740-201-5641. Thank you for your support and prayers during this challenging time.