April 16, 2020

To: Willow Brook Christian Home Residents and Families

From: David Chappell, Executive Director



I wanted to send you all just a quick update on our exposure here at The Home to COVID-19 as of today. To make it easier, I will just list any new positive cases as I received them so there is less confusion. I also am including a total of confirmed cases below. The responsible party will be notified if we request a swab test for your loved one based on any identified symptoms.

Nursing Home – lower level (New Cases)

- Staff- One staff member who has been quarantined since having symptoms has tested positive for COVID-19.
- Residents No confirmed cases yet for residents in the nursing home unit.

TOTALS	COVID in Hospital	COVID Current	COVID Resolved	COVID Total
Staff	0	1	1	2
Residents	0	0	0	0

Assisted Living – upper level (New Cases)

- Staff- One staff member tested positive for the flu and has been quarantined. Awaiting results.
- Residents No new confirmed cases reported today.

TOTALS	COVID in Hospital	COVID Current	COVID Resolved	COVID Total
Staff	0	2	0	2
Residents	1	1	0	2

If you have any questions, please let me know. Below I have outlined the steps we are taking to reduce the spread of infection in our facility. Thank you.

Infection Prevention at Willow Brook Christian Home

To prevent the spread of COVID-19, we're currently following the "Criteria for Return to Work for Health Care Personnel with Confirmed or Suspected COVID-19" guidance issued by the Centers for Disease Control and Prevention (CDC). We are also working with our local health department for guidance and preventative measures.

Please know that we have followed, and will continue to do so, all guidance set forth for privacy, patient care, employee safety, and efforts to stop the spread of COVID-19 as provided by the Ohio Department of Health (ODH) and the federal Centers for Medicare & Medicaid Services (CMS).

Prior to each shift, staff are required to wash their hands, take their temperature, and answer a series of questions to ensure they're not exhibiting any known COVID-19 symptoms. Any employees who develop symptoms during a shift are immediately sent home. At that point, they are directed to quarantine at home. This process is also followed for outside vendors and agency workers, though these visits have been limited.

We also conduct a rigorous sanitation regimen that follows, and in some cases exceeds, all state and federal guidelines. We've increased the daily volume of cleaning done in common, medical and residential areas. All protective and medical equipment are thoroughly cleaned and disinfected.

Although this can be a challenge at times when providing medical care, our facility continues to practice safe distancing guidelines by limiting the number of people in one area and maintaining 6 feet of separation. Doors are shut in common areas to discourage group gatherings and dining rooms have been closed at this time.