

April 15, 2020

To: Willow Brook Christian Home Residents and Families



From: David Chappell, Executive Director

I wanted to send you all just a quick update on our exposure here at The Home to COVID-19 as of today. We continue to monitor our residents and staff and I will report these to you as quickly as I can. As of now, we have the following exposures to COVID-19:

Nursing Home – lower level

- One staff member previously reported as testing positive for COVID-19 has recovered after taking two negative tests. This employee is approved to return on 4/16/20.
- One staff member is being tested based on symptoms presented to the attending physician. This employee has not been in the facility since having symptoms.
- Out of caution, we had three residents tested today in the nursing home. Symptoms varied for all three residents. We are waiting on the results. This can take a few days.

Assisted Living – upper level

- We still have the one previously reported resident in the hospital who tested positive for COVID-19. We have requested a negative test prior to returning.
- We received a confirmation that the second resident previously reported, has tested positive for COVID-19 as well. This resident is isolated in the facility with full PPE and transmission based precautions.
- Out of caution, we have tested two additional residents and we are awaiting the results. These residents are isolated in the facility with full PPE and transmission based precautions.
- We have two staff members who have been tested and were confirmed to be positive for flu A and COVID-19. One of these was previously reported to you and the second is new. The second had already taken a new position and is not scheduled to return. The first will continue to self-quarantine until a negative test is completed.

I will try to update you as quickly as I can. I can understand your concern as we continue to monitor and identify residents and staff with symptoms. The good news is that our staff are doing a great job caring for your loved ones. I call them my

heroes. They come in day after day, to possibly face this virus head on. I am so proud of them. This may get worse before it gets better. I want you all to know that I will transparent and let you know what I know as quickly as I can of changes happening in the facility. I am in touch with the Columbus Health Department and our Medical Director to be sure we are following the proper protocols. We have turned up every leaf to try to secure proper PPE for our staff. It has been very, very hard to locate all the protective equipment we need. Contrary to what you may hear on the news, nursing homes are not getting the supplies we need to be able to protect our residents and staff for an extended period of time. It's not just us but facilities all over the state are struggling to find the equipment they need.

It's not all bad though. I have found that there are some amazing people out there who are helping us in little ways. I have a man who offered to make ear protectors for our masks, a church who sewed handmade masks, and even had pizza delivered for free for the staff. I am blown away by the kindness and generosity of people out there. Again, I want to thank you for your continued support. It means the world to me that you have faith in us during this challenging time. Thank you.

David Chappell