

April 13, 2020

To: Willow Brook Christian Home Residents and Families

From: David Chappell, Executive Director



I want to give you an update on how things are progressing at The Home as we continue our lockdown. As many of you know, we are still seeing a daily increase of reported COVID-19 cases in Ohio. I've been watching daily updates from Governor DeWine, and the surge or peak is expected soon. Here at The Home, we have seen some exposure in our building even after taking extreme precautions. As of now, we have the following exposures to COVID-19:

- Nursing Home – lower level
 - One staff member tested positive for the flu and COVID-19. This staff member has not entered the facility since presenting with symptoms. This staff member has tested negative with a second test and has taken a third test. We are awaiting results. Once someone has tested negative twice, the Columbus Public Health will permit the staff person to return.
 - No nursing home residents at this time are being tested as of this letter today.
- Assisted Living – upper level
 - We have one resident in the hospital who tested positive for COVID-19. We're working with Columbus Public Health, our medical director Dr. Richard and the hospital to care for this resident. We have asked that the resident test negative before returning here. Willow Brook has set up a small quarantine unit at our sister facility that may serve residents from all three of our locations.
 - We have one staff member in assisted living who has been experiencing symptoms. This staff member, who is quarantined at home, tested positive for the flu and has taken a test for COVID-19. We are waiting for the results of that test.
 - This afternoon we identified a second resident who is presenting some symptoms so we are taking immediate action. We have reached out to the Post-Acute Rapid Testing program to have a COVID swab test done.

As you know, we've taken dramatic steps to ensure the safety of residents and staff. There have been no group activities, no group dining, no visitors except for end-of-life, and strict limitations of vendors. We clean and sanitize the facility frequently and wipe

off items delivered to The Home. We screen every person who enters the building and take their temperature. In addition, all of our staff are wearing face masks.

At this time, our exposure has been limited, and our response quick. We've observed that not all symptoms are the same for everyone, so we treat each symptom with extreme caution. Symptoms may include a fever of 100 or greater, shortness of breath, sore throat, loss of taste or smell, a dry cough, or fatigue.

I am proud to say that all of your loved ones have taken this in stride. I understand how hard it must be for them and for you. I want to assure you that we are doing our very best to provide a safe and comfortable place to live. If you have any questions, feel free to reach out to us. And to keep up to date about the coronavirus in Ohio, a good resource is [Coronavirus.Ohio.gov](https://coronavirus.ohio.gov). Thank you for your continued love and support.

David Chappell