

SNF VISITATION STATION



GOVERNOR MIKE DeWINE LIMITED VISITATION TO LONG-TERM CARE FACILITIES AS ONE OF HIS FIRST ACTS IN RESPONDING TO THE CORONAVIRUS PANDEMIC DUE TO THE INCREASED CHANCE OF COMMUNITY SPREAD. NOW THAT THE WEATHER IS NICE AND RESIDENTS CAN BE OUTSIDE, WE ARE ALLOWING CONTROLLED VISITS OUTSIDE IN THE VISITATION STATION LOCATED IN THE CHAPPELL COURTYARD.

RESTRICTIONS WILL BE IN PLACE INCLUDING SOCIAL DISTANCING REQUIREMENTS, SCREENING FOR VISITORS, MASK WEARING BY RESIDENT AND VISITORS, LIMITATIONS OF NUMBER OF VISITORS AT ONE TIME, PROTECTIVE SCREEN FOR THE RESIDENT, AND SET HOURS FOR THE VISITATIONS.

WHAT IS SOCIAL DISTANCING?

ACCORDING TO THE CDC, SOCIAL DISTANCING REFERS TO THE PRACTICE OF KEEPING SPACE BETWEEN YOURSELF AND OTHERS TO REDUCE THE CHANCE OF CONTACT WITH THOSE WHO KNOWINGLY OR UNKNOWNLY CARRY AN ILLNESS.

TO HELP STOP THE SPREAD OF CORONAVIRUS, HEALTH OFFICIALS RECOMMEND AVOIDING LARGE GATHERINGS AND MAINTAINING A DISTANCE OF 6 FEET FROM OTHER PEOPLE. THE CDC ALSO RECOMMENDS USE OF NON-MEDICAL, CLOTH-BASED FACE COVERINGS IN PUBLIC SETTINGS.

HOW DO I SET UP AN OUTDOOR VISITATION?

YOU MUST CALL (614)896-3455 AT LEAST 48 HOURS PRIOR TO THE DATE AND TIME YOU WISH TO VISIT. WE CANNOT ACCOMMODATE WALK UP OR SAME DAY REQUESTS. YOU WILL RECEIVE A CONFIRMATION CALL ONCE YOUR APPOINTMENT HAS BEEN SCHEDULED.

WHEN CAN I VISIT AND HOW OFTEN CAN I VISIT?

INITIALLY YOU CAN VISIT MONDAY-SATURDAY DURING LIMITED HOURS. VISITORS ARE ALSO LIMITED TO ONCE A WEEK VISITS IN ORDER TO ACCOMMODATE EVERYONE. ALL VISITS ARE SCHEDULED FOR A MAXIMUM OF 30 MINUTES.

WHAT DOES A VISIT LOOK LIKE AT WILLOW BROOK CHRISTIAN HOME?

A MAXIMUM OF 3 VISITORS PER RESIDENT WILL BE ALLOWED AT ONE TIME. YOU NEED TO PROVIDE AND WEAR A MASK ONCE YOU LEAVE YOUR CAR AND CONTINUE TO WEAR IT DURING YOUR ENTIRE VISIT. YOU WILL NEED TO ARRIVE A FEW MINUTES BEFORE YOUR DESIGNATED TIME AND REPORT TO THE MAIN ENTRANCE. A STAFF MEMBER WILL TAKE YOUR TEMPERATURE AND ASK YOU SOME SCREENING QUESTIONS. ONCE YOU HAVE BEEN APPROVED FOR VISITING, YOU WILL RECEIVE A STICKER TO BE WORN DURING YOUR VISIT SO ALL STAFF KNOW YOU HAVE BEEN SCREENED AND APPROVED. YOU WILL ALSO NEED TO USE HAND SANITIZER FOLLOWING YOUR SCREENING. ONCE YOU HAVE BEEN APPROVED, YOU WILL THEN WALK OUTSIDE TO THE VISITING STATION LOCATED IN THE CHAPPELL COURTYARD. WE ASK THAT NO PETS VISIT BECAUSE PETS DO NOT UNDERSTAND SOCIAL DISTANCING. THERE IS NO SMOKING DURING YOUR VISIT SINCE WE ARE A NON-SMOKING FACILITY.

THE RESIDENT, ALSO WEARING A FACE MASK, WILL ENTER THE COURTYARD THROUGH THE DOOR BY THE WATERFALL, AND WILL BE BEHIND THE VISITATION SCREEN. A STAFF MEMBER WILL STAY WITH THE RESIDENT DURING THE VISITATION FOR SUPPORT. YOU MAY NOT HAND ANYTHING TO YOUR LOVED ONE. IF YOU WANT THEM TO HAVE SOMETHING IT MUST GO THROUGH THE REGULAR DROP OFF PROCEDURE AT THE MAIN ENTRANCE VESTIBULE.

WHEN YOU ARRIVE, SHOULD ANOTHER VISIT BE ENDING, PLEASE STAY BACK 6' FROM THE ENTRANCE GATE UNTIL THAT VISIT IS COMPLETE AND AREA HAS BEEN SANITIZED.

INFORMATION FROM THE OHIO DEPARTMENT OF HEALTH:

OHIO DEPARTMENT OF HEALTH DIRECTOR AMY ACTON, MD., MPH, STRONGLY RECOMMENDS THAT OHIOANS TAKE THE FOLLOWING ACTIONS:

- **USE** COVERINGS IN PUBLIC SETTINGS. **DO** USE COVERING THAT FIT SNUGLY BUT COMFORTABLY AND ALLOW FOR BREATHING WITHOUT RESTRICTION. SECURE BEHIND THE HEAD WITH TIES OR EAR LOOPS.
- **DO NOT** USE MEDICAL SUPPLY MASKS, WHICH MUST BE RESERVED FOR HEALTHCARE WORKERS, FIRST RESPONDERS, AND PEOPLE WHO ARE KNOWN TO BE SICK.
- **DO NOT** TOUCH THE MASK WHILE WEARING IT.
- **DO** ENSURE THAT YOUR NOSE, MOUTH, AND CHIN ARE COVERED AT ALL TIMES.
- **DO NOT** ALLOW THE MASK TO SLIP UNDER YOUR NOSE AND **DO NOT** UNTIE STRAPS/UNHOOK EAR LOOPS.
- **DO** WASH YOUR HANDS BEFORE PUTTING ON AND AFTER REMOVING.
- **DO NOT** TOUCH YOUR EYES, NOSE, OR MOUTH WHEN REMOVING THE FACE COVERING.
- **DO** LAUNDER COVERINGS AFTER EACH USE.
- **DO NOT** WEAR MASK WHEN WET.

FOR ANSWERS TO YOUR COVID-19 QUESTIONS, CALL 1-833-4-ASK-ODH (1-833-427-5634)

ADDITIONAL RESOURCES:

RECOMMENDATION REGARDING THE USE OF CLOTH FACE COVERINGS, ESPECIALLY IN AREAS OF SIGNIFICANT COMMUNITY BASED TRANSMISSION AND/OR USE OF CLOTH FACE COVERINGS TO HELP SLOW THE SPREAD OF COVID-19:

[HTTPS://WWW.CDC.GOV/CORONAVIRUS/2019-NCOV/PREVENT-GETTING-SICK/CLOTH-FACE-COVER.HTML.](https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/cloth-face-cover.html)

VIDEO: DR. JEROME ADAMS, U.S. SURGEON GENERAL: HOW TO MAKE YOUR OWN FACE COVERING:

[HTTPS://YOUTUBE.COM/WATCH?V=TPx1YQvJGF4](https://youtube.com/watch?v=TPx1YQvJGF4)