

ASSISTED LIVING, OUTDOOR VISITATION



GOVERNOR MIKE DEWINE LIMITED VISITATION TO LONG-TERM CARE FACILITIES AS ONE OF HIS FIRST ACTS IN RESPONDING TO THE CORONAVIRUS PANDEMIC DUE TO THE INCREASED CHANCE OF COMMUNITY SPREAD. ON THURSDAY, MAY 28, 2020, GOVERNOR DEWINE SAID BEGINNING JUNE 8, 2020 ASSISTED LIVING FACILITIES AND HOMES FOR THE DEVELOPMENTALLY DISABLED CAN RESUME OUTDOOR VISITATION.

RESTRICTIONS WILL BE IN PLACE, PER GOVERNOR DEWINE, INCLUDING SOCIAL DISTANCING REQUIREMENTS, SCREENING FOR VISITORS, MASK WEARING BY RESIDENT AND VISITOR, LIMITATIONS TO THE NUMBER OF VISITORS AT ONE TIME, AND SET HOURS FOR THE VISITATIONS.

WHAT IS SOCIAL DISTANCING?

SOCIAL DISTANCING REFERS TO THE PRACTICE OF KEEPING SPACE BETWEEN YOURSELF AND OTHERS TO REDUCE THE CHANCE OF CONTACT WITH THOSE WHO KNOWINGLY OR UNKNOWINGLY CARRY AN ILLNESS. TO HELP STOP THE SPREAD OF CORONAVIRUS, HEALTH OFFICIALS RECOMMEND AVOIDING LARGE GATHERINGS AND MAINTAINING A DISTANCE OF 6 FEET FROM OTHER PEOPLE. THE CDC ALSO RECOMMENDS USE OF NON-MEDICAL, CLOTH-BASED FACE COVERINGS IN PUBLIC SETTINGS.

HOW DO I SET UP AN OUTDOOR VISITATION?

YOU MUST CALL (614)896-3455 AT LEAST 48 HOURS PRIOR TO THE DATE AND TIME YOU WISH TO VISIT. WE CANNOT ACCOMMODATE WALK UP OR SAME DAY REQUESTS. YOU WILL RECEIVE A CONFIRMATION CALL ONCE YOUR APPOINTMENT HAS BEEN SCHEDULED.

WHEN CAN I VISIT AND HOW OFTEN CAN I VISIT?

INITIALLY YOU CAN VISIT MONDAY-SATURDAY BETWEEN 9:00 A.M. AND 1:00 P.M. IF YOU NEED A DIFFERENT TIME, IT IS POSSIBLE, BUT DEPENDS ON THE NURSING STAFF SCHEDULE. VISITORS ARE LIMITED TO ONCE A WEEK SO THAT WE CAN ACCOMMODATE EVERYONE. ALL VISITS ARE SCHEDULED FOR A MAXIMUM OF 30 MINUTES.

WHAT DOES A VISIT LOOK LIKE AT WILLOW BROOK CHRISTIAN HOME?

A MAXIMUM OF 3 VISITORS WILL BE ALLOWED AT ONE TIME. YOU NEED TO PROVIDE AND WEAR A MASK ONCE YOU LEAVE YOUR CAR AND CONTINUE TO WEAR IT DURING YOUR ENTIRE VISIT. YOU WILL NEED TO ARRIVE A FEW MINUTES BEFORE YOUR DESIGNATED TIME AND REPORT TO THE DOOR CLOSEST TO THE GAZEBO AT THE TOP OF THE OUTDOOR STONE STAIRS. A STAFF MEMBER WILL TAKE YOUR TEMPERATURE AND ASK YOU SOME SCREENING QUESTIONS. ONCE YOU HAVE BEEN APPROVED FOR VISITING, YOU WILL RECEIVE A STICKER TO BE WORN DURING YOUR VISIT SO ALL STAFF KNOW YOU HAVE BEEN SCREENED AND APPROVED. ONCE APPROVED YOU WILL THEN WALK OUTSIDE TO THE PORCH OR GAZEBO DEPENDING ON WHERE YOUR VISIT IS SCHEDULED. YOU WILL BE TOLD THIS WHEN YOUR VISIT IS CONFIRMED. YOU WILL SIT EITHER IN THE MARKED AREA ON THE PORCH OR IN CHAIRS BY THE GAZEBO. IF SCHEDULED AT THE GAZEBO, YOU WILL NEED TO BRING YOUR OWN LAWN CHAIRS. SHOULD ANOTHER VISIT BE ENDING, PLEASE STAY BACK BEHIND THE WAITING LINE UNTIL THAT VISIT IS COMPLETE AND THE AREA HAS BEEN SANITIZED. THERE WILL BE NO FOOD OR SMOKING ALLOWED IN VISITOR AREA. WE ARE A NON-SMOKING FACILITY AND EATING OR DRINKING DURING YOUR VISIT WILL REQUIRE YOU TO MOVE YOUR MASK. WE ALSO ASK THAT PETS NOT VISIT BECAUSE PETS DO NOT UNDERSTAND SOCIAL DISTANCING. IF WEATHER IS NOT CONDUCIVE TO A VISIT, A STAFF MEMBER WILL CALL YOU AND RESCHEDULE YOUR VISIT. THE RESIDENT, ALSO WEARING A FACE MASK, WILL ENTER THE PORCH OR GAZEBO ONCE ALL VISITORS ARE SEATED. A STAFF MEMBER WILL STAY WITH THE RESIDENT DURING THE VISIT FOR SUPPORT. YOU MAY NOT HAND ANYTHING TO YOUR LOVED ONE. IF YOU WANT THEM TO HAVE SOMETHING IT MUST GO THROUGH THE REGULAR DROP OFF PROCEDURE AT THE MAIN ENTRANCE VESTIBULE.

INFORMATION FROM THE OHIO DEPARTMENT OF HEALTH:

OHIO DEPARTMENT OF HEALTH DIRECTOR AMY ACTON, MD., MPH, STRONGLY RECOMMENDS THAT OHIOANS TAKE THE FOLLOWING ACTIONS:

- USE COVERINGS IN PUBLIC SETTINGS. **DO** USE COVERING THAT FIT SNUGLY BUT COMFORTABLY AND ALLOW FOR BREATHING WITHOUT RESTRICTION. SECURE BEHIND THE HEAD WITH TIES OR EAR LOOPS.
- **DO NOT** USE MEDICAL SUPPLY MASKS, WHICH MUST BE RESERVED FOR HEALTHCARE WORKERS, FIRST RESPONDERS, AND PEOPLE WHO ARE KNOWN TO BE SICK.
- **DO NOT** TOUCH THE MASK WHILE WEARING IT.
- **DO** ENSURE THAT YOUR NOSE, MOUTH, AND CHIN ARE COVERED AT ALL TIMES.
- **DO NOT** ALLOW THE MASK TO SLIP UNDER YOUR NOSE AND **DO NOT** UNTIE STRAPS/UNHOOK EAR LOOPS.
- **DO** WASH YOUR HANDS BEFORE PUTTING ON AND AFTER REMOVING.
- **DO NOT** TOUCH YOUR EYES, NOSE, OR MOUTH WHEN REMOVING THE FACE COVERING.
- **DO** LAUNDER COVERINGS AFTER EACH USE.
- **DO NOT** WEAR MASK WHEN WET.

FOR ANSWERS TO YOUR COVID-19 QUESTIONS, CALL 1-833-4-ASK-ODH (1-833-427-5634)

ADDITIONAL RESOURCES:

RECOMMENDATION REGARDING THE USE OF CLOTH FACE COVERINGS, ESPECIALLY IN AREAS OF SIGNIFICANT COMMUNITY BASED TRANSMISSION AND/OR USE OF CLOTH FACE COVERINGS TO HELP SLOW THE SPREAD OF COVID-19:

[HTTPS://WWW.CDC.GOV/CORONAVIRUS/2019-NCOV/PREVENT-GETTING-SICK/CLOTH-FACE-COVER.HTML.](https://www.cdc.gov/coronavirus/2019-nCoV/prevent-getting-sick/cloth-face-cover.html)

VIDEO: DR. JEROME ADAMS, U.S. SURGEON GENERAL: HOW TO MAKE YOUR OWN FACE COVERING:

[HTTPS://YOUTUBE.COM/WATCH?V=TPx1YQVJGF4](https://youtube.com/watch?v=TPx1YQVJGF4)