

July 13, 2020

To: Cherith and Passages Residents, Friends and Family
From: Nicole Ketron, Executive Director
RE: Outdoor Visitation

Willow Brook is happy about the new outdoor visitation **effective July 20th**. While this is an exciting beginning to reopening, there are still guidelines that we must follow. As you may know, all licensed facilities were issued “Director’s Order” from the Ohio Department of Health outlining the *orders* that are required in order to have outdoor visitation. So, we are asking everyone to abide by the visitation guidelines outlined below:

- **Outdoor visitation is permitted between the hours of 1p-4p Monday-Saturday.**
- **All visitation must be scheduled by calling 740-369-0048.**
- **All visitors will need to be screened for COVID-19 symptoms and must be symptom-free to visit. Screening is available prior to visitation at the main entrance located at Door B near the circle drive.**
- **Visitation is available in the enclosed courtyard for Passages residents and the patio located near door H and I for Cherith residents. Staff will assist you in finding these areas.**
- **All visitors and residents are required to wear a face mask, maintain a 6 feet social distance (please no hugging or physical contact), and wash their hands prior to visiting.**
- **Visitation is limited to 30 minutes per visit, no more than 3 visitors per resident and no more than 1 visit per resident per week. (window visits are still available anytime, no scheduling required)**
- **All visitors must be of an age of maturity to facilitate social distancing and to be able to wear a mask.**
- **Visitors are not permitted to bring food, beverages, or to smoke during the visit (if you bring an item, it must be dropped off in the lobby)**
- **Visitors are not permitted inside the building.**
- **If you have traveled outside of Ohio, you are encouraged not to visit for 14 days after your return.**

COVID-19 is believed to spread mainly from person to person, between people who are in close contact (within 6 feet) with one another through respiratory droplets produced when the infected person coughs or sneezes. It also may be possible that a person can get COVID-19 by touching a surface or object that has the virus on it and then touching their own mouth, nose or eyes. Symptoms usually appear within 14 days after exposure. However, there are people that have no symptoms which is why the mask is so important. COVID-19 symptoms may include shortness of breath, difficulty breathing, cough, fever >100 degrees, fatigue, aches and chills.

Older adults are more likely to become more seriously ill which is why all the precautions outlined MUST be followed. Please understand violations put everyone at risk.

We look forward to the beginning stage of this reopening for both you and your loved one. We are here to assist in any way possible and appreciate your efforts to continue to keep our community safe and healthy.