

September 28, 2020

To: Cherith Residents, Friends and Family
From: Nicole Ketron, Executive Director
RE: Indoor Visitation

Willow Brook is happy about the new guidance for indoor visitation. While this is exciting, there are still procedures that we must follow. As you may know, all licensed facilities were issued guidance from CMS outlining the *requirements* for opening indoor visitation.

We've been instructed to consider the following before opening indoor visitation:

- Staffing level
- Case status in the facility
- Access to adequate testing for residents and staff
- Personal protective equipment supplies
- Local hospital capacity

Of course, we understand these items could halt indoor visitation without much notice especially since we are testing staff so frequently. If we get a positive result, things could come to a screeching halt.

However, we recognize our families are eager to learn the details of indoor visitation so, please see the effective date and information below:

Requirements for indoor visitation:

- Indoor visitation will be permitted effective **October 12th**
- Indoor visitation is permitted between the hours of 10a-11a and 1p-4p Monday-Sunday.
- All visitation must be scheduled by calling 740-369-0048. We will begin scheduling indoor visits on 10/8.
- All visitors will need to be screened for COVID-19 symptoms and must be symptom-free to visit. Screening is available prior to visitation at the main entrance located at Door B near the circle drive.
- Visitation will be held in the Willow Brook by Day area. Staff will assist you in finding this location.

- All visitors and residents are required to wear a face mask, maintain a 6 feet social distance (please no hugging or physical contact), and wash their hands prior to visiting.
- Visitation is limited to 30 minutes per visit with no more than 2 visitors per resident. Window visits are still available anytime, no scheduling required. Outdoor visits will remain available (weather permitting) Monday-Saturday 1p-4p up to October 12th.
- Visitors are not permitted to bring food, beverages, or to smoke during the visit (if you bring an item, it must be dropped off in the lobby)

The guidance from ODH is still being developed and could change before we implement indoor visitation so please be flexible as information seems to change frequently. We will be sure to share any new developments.

As you know, older adults are more likely to become more seriously ill which is why all the precautions outlined **MUST** be followed. Please understand violations put everyone at risk.

We look forward to indoor visitation for both you and your loved one. We are here to assist in any way possible and appreciate your efforts to continue to keep our community safe and healthy.