

## **Willow Brook Christian Village Indoor Visitation Guidelines**

Requirements for these visits are clearly defined in the Director's Order from the Ohio Department of Health. Willow Brook does not have the flexibility to make changes. Please review the requirements outlined below:

- Visitation is limited to **30 minutes** per each visit.
- **Two visitors only** will be permitted per visit (**including children**).
- **Visiting children must be “at an age of maturity to facilitate social distancing and not be a distraction to other residents, visitors, or staff **AND be able to wear a face covering.**”**  
Sadly, this means that infants are not permitted for indoor visits at this time.
- **Surgical masks must be worn throughout the entire visit by both resident and family.** We can provide if needed upon your arrival.
- **6-feet social distancing must be maintained.** Visitation is to be contact-free. Visitors must stay behind the screen.
- **Visits must be “supervised,” so the door to the visitation room must always remain open.**
- All visitors will be **screened prior to indoor visitation.** You will need to pass the screening for symptoms and temperature to proceed with visitation.
- **Please schedule your visit in advance.** It is extremely helpful to our staff if visits are scheduled the day prior.

\*Each area of Willow Brook may have certain days/times when visitation is available. Please reach out to the Activity Directors for information or to schedule a visit.

### **These visits can be suspended for a variety of reasons, including:**

- ☐ COVID case status in the home or surrounding community.
- ☐ Facility access to PPE supplies.
- ☐ Access to adequate testing for residents and staff.
- ☐ Local hospital capacity.
- ☐ Staffing levels.